



Tom Green County Fresh Water Supply District #2

P.O. Box 131

Christoval, TX 76935

July 16, 2024

Dear Customers:

Due to the urgent and continuing drought conditions in many parts of Texas, the Tom Green Fresh Water Supply District #2 has been closely monitoring the situation and our community water usage. The Board is currently reviewing the implementation of our Drought Contingency Plan. We urgently ask the community to voluntarily limit all non-essential water uses such as irrigation, washing vehicles, ornamental fountains, or adding water to swimming pools. As the Drought Contingency Plan is implemented, the District will announce further curtailments and restrictions. Announcements will be posted at the Water office and the Post Office.

The process of monitoring the community water usage has been two-fold. Concern over drought conditions has been our primary focus, but inflationary pressures on our small system have also been a concern. We have been researching the possible need for a rate increase to cover the cost increases we've absorbed during this inflationary period. We discovered a billing discrepancy with our third-party billing vendor during this analysis period. They effectively did not update the billing software application to take in the last rate increase of 2021. Moving forward with next month's bill you'll see the 2021 increase take effect. For most of our customers, this increase will be minimal, but for heavy users, you'll see a greater effect on your bill. Please see below for the 2021 increase rate structure:

\$62.50 per the first one thousand gallons of water
\$4.00 ea 1001 – 2000 gallons of water
\$5.00 ea 2001 – 3000 gallons of water
\$7.00 ea 1,000 gallons over 3000 gallons of water

At this point, there will not be a rate increase above the 2021 level. Please begin voluntary water conservation measures. Unfortunately, more restrictive measures will be implemented as we roll out our Emergency Drought Contingency Plan.

Tom Green Fresh Water District #2 Board